

Sl. No	Nature & Details of Complaints/Compliments	Date of Signature of HoD	Action taken	Date of Action	Compass Engineer's Signature	Remarks
10.	UPS System checked is unfunctional in library to be shifted & reconnection taken from the Panipat.	13-09-2023 [Signature]	will get the quotation for the buy back of 3KVA UPS. Also m P M/s. TPC.	13/9/23.	[Signature]	Quotation obtained from M/s TPC. To submit Request letter to the principal for the disposal of UPS from library. send for approval.
11.	2 Armchairs in Sports Room Keys are misplaced & could not be found. Request making duplicate keys	13-09-2023 [Signature]	THE KEYS HAVE BEEN FOUND WITHDRAWN WITH THANKS FROM [Signature]	To submit Request letter address ng to the principal for the breakage of lock. [Signature]	13/9/23 [Signature]	work completed. [Signature]
12.	Fire leakage in the PG water falls - Request to repair the source.	14/09/2023 [Signature]	Informed to the warden. will be completed by [Signature]	14/9/23.	[Signature]	work completed. [Signature]
13.	Library cupboard is not locking properly. Dept of Oral Medicine	14/9/2023 [Signature]	To sub mit request letter to the principal regarding the same. [Signature]	14/9/23.	[Signature]	work completed [Signature]
14.	Dept of Library Measurements of Library Required for Diet poster	15/09/2023 [Signature]	will come again. [Signature]	16/9/23.	[Signature]	measurements are given [Signature]
15.	Water leakage in front of toilet (toilet) 3rd floor. Dept of Oral Medicine & Radiology	16/9/23 [Signature]	Warden is looking for a 1st floor tank. If approved, the work is changed. [Signature]	16/9/23.	[Signature]	checked on 16/9/23. water supply is resumed. [Signature]

Sr. No	Name & Details of Complaint	Date of Complaint	Signature of HOD	Action	Section	Date of Action	Signature	Remarks
16.	Dept of repair works - Aqueous water Purifier Water Purifier is leaking Request you to repair it	16/9/23	Pradeep 16/9/23	referred to the m/s. utility management (MNC) will get rectify the issue. Pradeep 16/9/23.		Pradeep 16/9/23	Pradeep 16/9/23	work completed. Pradeep 16/9/23
17	Dept of minor - locking Stock cupboard & 16/9/23 Library cupboard needs to be repaired. Dept of Redstone's Purifier Repair	16/9/23	for Pradeep 16/9/23	To submit request letter to principal regarding the same. Pradeep 16/9/23		complaint already endorsed (complaint no 13). Pradeep 16/9/23.	work completed Pradeep 15/10/23	
18.	Broken water pipe in the department library. Top of water tank in HOD room. - Sanitary fitters 5 Jan	21/9/23	for Pradeep 21/9/23	To submit request letter to principal regarding the same. Pradeep 21/9/23.		Request letter received & informed the plumber. Pradeep 21/9/23.	work completed. Pradeep 21/9/23.	
19	Ground Floor Ceilings Rest Room Taps Pipe Leakage (Water Reception)	30/9/23	Pradeep 30/9/23	work completed on 30/9/23 by the plumber. Pradeep 30/9/23		Request letter received & informed till date. Pradeep 30/9/23.	work completed. Pradeep 30/9/23.	
20.	Dept of minor. locks of library cupboard & stock cupboard is not still under covers and is not repaired. kindly do the work.	30/9/23	for Pradeep 30/9/23	one of the lock of the amenish is changed. Emergency amenish lock is not available in the market & same has been searched & informed to the subhead sir. Pradeep 30/9/23.		Pradeep 30/9/23	work completed. Pradeep 30/9/23.	
21.	Dept of minor Dept's not working Vendor lock tight	30/9/23	for Pradeep 30/9/23	Mr. Shukla has attended the complaint on 30/9/23 & requested temporarily. Pradeep 30/9/23.		Pradeep 30/9/23	Mr. Shukla suggested to buy a new iron. I so please submit the request letter for the purchase of new one. Pradeep 30/9/23.	

Sl. no	Name & Details of Complaint	Date of Complaint	Signature of HO	Action Taken	Date of Action	COE Signature	Remarks
31.	Dept. of Periodontics. - OT chair not working - Coaxial type motor drive. not working	16.10.23	Dr P 16/10/23	Informed Mishra to check.	16/10/23.		work completed. Dr P 15/10/23.
32.	Dept of Prosthodontics - Regulator replacement for fan	16.10.23	for Dr 16/10/23	Fan regulator replaced.	16/10/23.		Complaint will only be attended if HO signs. 16/10.
33.	Supply of orthodontics 1. 9 tubes light instruments 2. 2 pliers not working 3. Heat separator pipe cut 4. Pie star - not working 5. Lig sections - character ① not working.			* Infor mail Mishra and suggest to attend the complaint. Dr P 12/10/23.			* Pie star is not possible to repair. It has to be repaired from the company. * mold trimmer is to be repaired from the company. * soldering unit needs to be repaired from the company. * vibrators are too old. one of the vibrator is repaired. partially. Both and other is continued. It is suggested to buy the new ones. Dr P 14/11/23.
6.	Pty lab section - 3 sawing machine not working. *		for Dr 19/10/23	section was on leave from 19/10/23 to 21/10/23. complaint will be attend and complete in 3 or 4 days. Dr P 19/10/23.			
7.	Character 1, Pty section - up and down not working.		for Dr 17/10/23				
8.	Part 3 - binary approximator not working						
9.	Soldering unit - not working *						
10.	Ultrasonic not working *						
11.	Shower board change. HO name			* name board is ordered after getting the approval from the HST Dr P 11/10/23.			

Sl. No	Names & Details of Complaint	Date of Complaints	Signature of HOD	Action Taken	Date of Action	Signature	Remarks
34	Dept of Biochemistry * Tablets not working * needed replacement * serial board & switches need replacement	17/10/2023	[Signature]	* informed labshare to replace the -labelight. * submit request letter for the replacement of switch board is attached to the principal	17/10/23	[Signature]	* tablet and switch are replaced. work completed. [Signature]
35	Dept of Oral Medicine & Radiology. - Sheet cupboard lock is not working yet. - 3 tablet light are not working in <u>Oral medicine lab</u>	17/10/2023	[Signature]	* cupboard lock was changed with new lock. * still its difficult in closing & opening. Better to replace the cupboard with new one. * informed labshare to replace the tablet light.		[Signature]	submit the request letter for principal to change the cupboard. [Signature] tablet light are replaced. [Signature]
36	Dept of Pediatrics & Pediatric Dentistry - Temp sensor - 2 sensor talk by water not working - Acquire dental unit (snoring) not working - Laboratory room 2 light not working. - Summa room door stuck - the sensor entry door broken.	14/10/2023	[Signature]	* informed student to attend the complaint regarding the dental unit sensors & acuator.		[Signature]	work completed [Signature]
37	Dept of Periodontics 1. Chair No 7 legit water and empty syring not working 2. Chair No 6, 5, 11, 13 & 21 3 way syringe not working 3. Chair No 11, 12, 13 & 20 suction not working 4. Chair No 12, 13 - up & down not working 5. Chair No 19 Air leakage. 7. Unit 7 extract gum not working		[Signature]	* Infor much student to attend the complain nbs. [Signature]		[Signature]	work completed. [Signature]

Included
18/10/23

[Signature]

S.No	Names & Details of Complainants	Date of Complaint	Signature of HOD	Action	Taken	Date of Action	C.E. Signature	Remarks
38.	Dept of <u>Conventive Particles & Finishing</u>	19/10/23		Informed to wishore to attend the complaint.	(Shalson is on leave)	20/10/23		Tubelights are replaced. 25/10/23
1.	UG Section :- Dept Secy No 6 → Section Unit is broken							Tubelights are replaced. 25/10/23
2.	Pa Section :- Take light not working 3rd							
39.	Dept of <u>Communicative Particles & Finishing</u>		HOD Leave					work completed. 21/11/23
1.	Boatd their surface baton of & Pts section	02/11/23	Wish	Informed to wishore if student to attend the compl. int.	21/11/23			work completed. 21/11/23
2.	Pa Section → 2 tube lights not working		for HOD					
3.	Pg for divided floor of the units (activity) is working		Wish					
4.	Department of <u>Public Health Dentistry</u>							
1.	Carpenter work for fitting of <u>outside board</u> .			Informed for the needful.	to Varun.			work done. 21/11/23
2.	Door (Amenitery) fixing in the Department	3/11/23		HOD sign informed he attend in door	carpenter, will attend the complaint in 3 days.	21/11/23		work done. 21/11/23

Grade	Name & Details & Complaints	Date of Complaints	Signature of the	Action	Taken	Date of Action	Compt. Engineer's Signature	Remarks
39.	Dept of OMS UG section Dental chairs Nos ②, ③, ④, ⑤, ⑧, Fems - 5 Nos - control Autoclaves - 3 Nos - working Seminars room - opened Pg Section Dental chairs Nos ⑦, ⑥ ② Tubelights (TR-1) 2 Nos Seminars room required urgently → Requesting for these since since past 2 years	3/11/23		Informed to Mr. Varun for the needful Informed to Shalun & Mr. Shere. Complaint will attend in 2 or 3 days Urgent complaints are completed.	Mr. Varun Mr. Varun to go ahead needful earliest	7/11/23		Dental chair, fan regulators are repaired. Autoclave is not able to repair from Shalun. It has to be sent for respective company for repair. one try shift we can allow to be shift this seminar room. getting to new denahroom would completed.
40	Dept of OMR. It is not working. Water leakage, fems switched off. kindly rectify it urgently.	4/11/23	per Mr. Shalun					Work completed at KSRTC. will be called for a review of the status in a week's time. work completed (Shalun)
41.	Dental chair not functioning at KSRTC corrective work (TO CONSIDER AS PRIORITY: URBAN)	6/11/23	per Mr. Shalun	Informed to Mr. Shalun & Mr. Shere. Complaint will attend in 2 or 3 days	Mr. Varun to go ahead needful earliest	7/11/23		Work completed at KSRTC. will be called for a review of the status in a week's time. work completed (Shalun)
42.	Dept of Anatomy Tubelights not working	7/11/23	per Mr. Shalun					Work completed at KSRTC. will be called for a review of the status in a week's time. work completed (Shalun)

Sl. No.	Name & Details of Complaints	Date of Complaints	Signature Head	Action	Taken	Col. of Action	P. e Signature	Remarks
43	Dept of Prosthodontic Dental chair light & tube light not working in the department.	07/11/23	Dr. M. W. Bhat Dental office	HOD	no work done signed 09/11/23			Dental chair light repaired.
44	Dept of Orthodontics - 8 Interligate Not working - 3 Model Trimmers not functioning properly - Hot water can not working.	8/11/23	Dr. M. W. Bhat 08/11/23		Performed repairs to change the tube lights. * model trimmers & hot water both cannot be repaired by Shukhan it had to send for repair. Some had been indoorised in complaint no 33.			8 pins tube light changed 09/11/23
45	Dept of Oral Medicine Water leakage from the roof of the ladies & staff toilet.	8/11/23	Sam 8/11/23		* will rectify the issue 09/11/23			* work completed.
46	Dept of Oral Medicine. Water leakage from Architecture	9/11/23	Sam 9/11/23		* Informed Shukhan to attend the complaint. 09/11/23			Informed Dr. Shukhan sir that the architecture cannot be repaired and by Shukhan it had to be repaired or avoided from the respective company. 09/11/23
47	Dept of Cons & Envr Dental Section all chairs to be checked as there is panelmatic present on 15/11/2023 & 16/11/2023	10/11/2023	Approved 09/11/23		* Informed Shukhan to attend the complaint 09/11/23		Approved 09/11/23	work completed 09/11/23

Sl No	Name & Address of Complainants	Date of Complaint	Signature of Complainant	Action	Status	Date of Action	Signature	Remarks
1	U.S Section & PG Section the lights are not working		Approved	Informed student the complaint.		17/11/83		Tubelight replaced.
2	PG Section → 1 Tube light not working.		Approved					Tubelight replaced.
OMDR → Radio Section	10/11/25	10/11/25	Informed student to check the vacuum box once the complaint completed in the dept of communication.		10/11/83			
V.V. box is not working		10/11/25	Auto clare is not working	Already informed to submit the request letter to purchase new cupboard the existing cupboard cannot be repaired.	16/11/83			
Dept of OMID -	11/11/25	11/11/25	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	13/11/83			
Dept of OMID -	16/11/83	16/11/83	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	16/11/83			
Dept of OMID -	16/11/83	16/11/83	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	16/11/83			
Dept of OMID -	16/11/83	16/11/83	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	16/11/83			
Dept of OMID -	16/11/83	16/11/83	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	16/11/83			
Dept of OMID -	16/11/83	16/11/83	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	16/11/83			
Dept of OMID -	16/11/83	16/11/83	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	16/11/83			
Dept of OMID -	16/11/83	16/11/83	Auto clare is not working	Auto clare cannot be repaired. Some has be informed to Dr. Subhash Sirs.	16/11/83			

Tubelights are replaced

U.S & PG section chairs & section are repaired

U.S & PG section chairs & section are repaired

Name & Details of Complainant
 Dr. DEEPAK K. S. PAVANANNA DASS
 Present address: Kalle-chauva
 Cor. e water tank not working

Date of Complainant
 17/11/2023
 Signature
 M. S. V.
 Address

Tel. no.

Date of Action
 C.E. Signature

Remarks

1. Cor. e water tank not working
 2. Present electric area not sufficient
 not working.

Department is not written
 In the and Kishore and
 Sankar to attend the complaint.

* Kanno chaur is repaired.
 * Tube lights complaint is not attended
 & completed.
 20/11/23

3. Refrigeration area is empty. They present not working.

20/11/23

4. U.C. area under light not working

From regulator changed
 20/11/23

5. U.C. electric area plug points are useless

6. U.C. electric area for vegetables shop (110 #)

7. Cor. e water tank under light not working

8. Streetward room for 100 kV. directed from light meter not working

* Light switch is replaced.
 20/11/23

9. Phantom head board

no water flows (no of 3 x 2) light are broken
 assembly has some off
 3 direction control not working

* phantom head board complaint, light switch & direction control is completed the

20/11/23

Q. no

Name & details of Complainant

Date of Complaint

Signature HOD

Action Taken

Date of Action

C.E. Signature

Remarks

10

Section three road barrier top & lighting

17/11/2023

[Signature]

Informed plumber ASST. facility not to send the plumber.

[Signature]

[Signature]

11

From regulator not working in HOD room.

20/11/23

[Signature]

HOD has not signed.

[Signature]

* Tubing & airline pipe has to be purchased. Submit the request letter to principal for the same.
* Fan regulator changed.

[Signature]

[Signature]

12

Comp & Eater

20/11/2023

Informed Mishore and to provide overhead the light complement. Informed facility manager to send the plumber.

[Signature]

[Signature]

* sink with pipe changed.

* section & light of ducted chaise is repaired

[Signature]

[Signature]

13

DEPT. OF RECREATION & PREVENTIVE DENISMS

Requester: Shubham Prasad (Saurav)

20/11/2023

[Signature]

Informed Shubham to attend the complaint.

[Signature]

* portable divider unit is repaired

[Signature]

* camp section airer broken. To replace the same request letter sent. submit for the principal.

[Signature]

14

Department of Denims.

21/11/2023

[Signature]

Informed Mishore to attend the complaint. will be completed in 8 or 3 working days.

[Signature]

work completed

[Signature]

S.No	Name & details of Complainants	Office of Origin	Date of Action	Remarks
15	<p>Department of Othodronics</p> <p>- Dental Unit not getting repaired</p> <p>held working</p> <p>- 1 water pipe connection is broken, has to be repaired</p>	<p>23/11/23</p> <p>2</p>	<p>which Department's</p>	<p>machine sent for repaired company for repair</p> <p>15/12/23</p>
16	<p>Dept of Oral & Maxillofacial Surgery</p>	<p>29/11/23</p> <p>for HOD</p> <p>for HOD</p>	<p>Informed student & wishes to attend the complain</p>	<p>Dental chair light & tubelights are repaired.</p> <p>micro metal repaired</p> <p>8/12/23</p>
17	<p>Dept of Conservative Dentistry.</p> <p>- Dental chair light not working</p> <p>(see) & or chair in Rg section</p> <p>- Pa Section light not functioning in one of the cabin.</p> <p>- Old student second & third leg to be disconnected</p>	<p>29/11/23</p> <p>Approved</p>	<p>Informed student & wishes to attend the complain.</p>	<p>Dental chair light repaired</p> <p>12/12/23</p>
18.	<p>Dept of Public Health Nursing</p> <p>- Scaler unit not working</p> <p>generally.</p>	<p>1/12/23</p>	<p>Informed student to attend the complain</p>	<p>Scaler unit repaired.</p>

Sl. No	Name & Details of Complaints	Date of Complaint	HTD / Synchronisation	Action	Tasks	Date of Action	Remarks
19.	Dept. of Parasitology & Revenue dentistry Bird's nest in the exhaust fan that requires to be cleared.	11/2/2023	Rameshwar for HTD	work completed.	Completed 11/11/23.		
20.	Dept. of Public Health Dentistry Scales sent to be skiffed. to be skiffed. v Tube light is not working. v PDU dental Chair has issue. * water supply * motor issue. v Reported	2/12/2023.	SHRUTI DHPK	Informed station & wishes to attend the complaint once other dept work completed.	* scale unit repaired & a homogenizer of be repaired by Mr. station to move dental chair repair. * Tubelight changed by 11/11/23		
21	Dept. of Pediatrics & Revenue dentistry ① - Reception kit's not working ② - 3 elevator seats top seat (long) (red) ③ - Tubelights in Dr. Patel's cabin. ④ - Plug found in Auditorium section not working ⑤ - Top in treatment room 1 not working	4/12/2023	4/12/23	Informed station, wishes to attend the complaint	Plumbing work completed auditor & reception kit repaired 11/11/23		
22.	Dept. of Oral Pathology ① Tubelights not working in station ② Embs - Pharmacy & II floor - no water ③ Doors - unable to close - HOD rooms & staff ④ Keys requisitioned for 2 administrators	5/12/2023	5/12/23	Informed plumber, wishes to station to attend the complaint to submit request letter to principal for changing of keys of 2 administrators.	To station is available now repaired by plumber. Tubelights changed	6/11/23 6/11/23	

Sl. No. Name & class of Complaint

Date of Complaint
Date of Inspection

Name of Technician

Date of Action

Remarks

83.

Page 8 Periodicities

9.12.23

1) Choice 7. states not working e
choice not working

2) Choice 9, 10, 11, 12, 13, 14. Light
handle to be repaired.

3) Choice No 15 & 8. step down.
overhaul not working

Chair No. 15. states not working

24

Dept of Prosthodontics
UG

1) Chair 1 -> Water not works
W/D B/E not working

2) Chair -3 Water Not working.

3) Chair 4 " "

4) Chair 5 " "

5) " 1 " 1

6) " 7 " "

7) " 8 Light Not working

8) " 5 Water Not working

9) " 10 " "

10) " 11 " "

11) " 12 Light working
Water Not working

12) " 13 " "

13) " 14 " "

14) " 15 " "

15) Hot water shower Not working

Private network

Private network

for 3 days
9/12/23

* Informal called and
will be repaired in 2 or
3 days.
9/12/23

* Postal choice
complaint attend
and repaired
9/12/23

for HOD
m
q
* Informal called to the
attend the complaint. once the complaint
of Dept of conservative & periodontics
is completed.
9/12/23

HOD to give signature
for attending the
complaint. 9/12/23

9/12/23

Sl. No	Nature & details of Complaints	Date of Complaint	Attd Signature	Action Taken	Cost of Action	Remarks
1.	<p>PG suite</p> <p>1) Room - 1 Tube light - not worky</p> <p>2) Room - 2 water from Bmbr not worky</p> <p>3) Room - 3 Water Not worky.</p> <p>4) Air hudge in PG clinic</p>	16/12/23	for 19:00 AM	<p>* Impressed Mishra & sudhan to attend the complaint</p>	for 19:00 AM	work completed.
1)	<p>Dept of Pathology</p> <p>1) PG Clinic Room - 1</p> <p>Water leakage - stop & work</p>	19/12/23	R. K. D.	<p>* I allowed sudhan to attend the complaint.</p>	for 19:00 AM	work completed.
1.	<p>Dept. of Library</p> <p>Hangry light in the library (bulbs) no be replaced kindly check and replace the same after evening.</p>	21/12/23	[Signature]	<p>* Impressed to Mishra to attend the complaint.</p>	for 19:00 AM	Tube light replaced.
2.	<p>Creating content to be replaced on the computer.</p>	"	[Signature]			work replaced for

Sl. No	Name & details of Complaint	Date of Complaints	Attn Signature	Action Taken	Date Action Taken	Remarks
	Dept of Conservative Dentistry Chair No 12 & 5 are having issues & suction	21/12/23		* Informed Sushan to attend the complaint.	?	work completed
URGENT	① Sterilizer unit - portable (Camp Sterilizer) has leakage while using.	22/12/23.		* Informed Sushan to attend the complaint.	?	work completed
URGENT	② (Mobile Van) Prosthetic Chair - Attoror			* To submit request letter for principal for the removal of old dental chair.		* Bus dental chair repair completed
URGENT	③ In Department			* PG Clinic - Removal of Old Chair.	?	work completed
	* Pa Clinic Scales not functioning.					
	* UG clinic not functioning Pa clinic table height (1.2m) not working.	24/12/2023	Praveen (Sr. Asst)	* Informed wishare Sushan to attend the complaint.		work completed

Q.No Name & details of Complaints

Date of Complaints

Hand Signature

Action

Work Done

Date of Action

Remarks

1. Dept of Conservation Veterinary 28/12/2023

→ UG & PG Section → dental clinics are not functioning.
Parasitology exam is there on 27/12/24.
Please attend to the problem immediately.

→ Sick in UG Section is blocked (pipe)
→ UG Section → the door has to be jettied near the entrance program - already informed Reg. Liaison

For now, informed plumber to to Rana via ASST to send plumber
28/12/2023

Informed student to attend the complaint.
28/12/2023

* ~~door~~ door chairs repaired.
28/12/2023

* sink blockage cleared - avoid throwing of cotton & waste in wash basin.
28/12/2023

* Door fixed.
28/12/2023

2. Digital Evaluation

exam → Title List is not working.
28/12/2023

Separate
28/12/2023

* informed liaison to attend the complaint.
28/12/2023

* Hand work is completed
28/12/2023

1. Department of Cellular Pathology
Hand work of lab to be setup. UG lab central value repair.

29/12/2023

Space

* informed student to attend the complaint.
28/12/2023

1. Department of Oral Pathology
Bases ~~not~~ No power in histopathology lab & general lab since 27/12/2023 morning

30/12/2023

for ~~the~~ ~~work~~ ~~done~~ ~~in~~ ~~the~~ ~~lab~~ ~~is~~ ~~done~~ ~~on~~ ~~29/12/2023~~

* Informed liaison to check the power issues.
28/12/2023

28/12/2023

Q. No	Dept of	Action	Taken	Dept of	Remarks
1.	Dept of conservative Dentistry Pa section dental chairs not functioning Please attend to the problem.	3/1/24	Informed station to attend the problem.	3/1/24	Chairs repaired in Pa section.
2.	DEPT OF Cons & Envo P.A Section cleaning case not functioning	3/1/24	Informed station to attend the problem.	3/1/24	Chairs repaired in Pa section.
3.	Boys Connon Room 4 lockers has to be shifted from girls Connon room as there is shortage. Already informed Mr. Vanna smooth back.	3/1/24	Informed to supervisor from principal by submitting the request letter on the day she informed about the shifting of lockers. Till date letter has not been received.	3/1/24	Informed Vanna to change the lockers.
4.	Dept of OMRD Figures is not working in the work room as it is required for preparing solutions for developing radiographs so please attend immediately.	4/1/24	Informed Vanna to change the light.	4/1/24	Informed Vanna to change the light.

Name: Appt Name & details of Complaints Date of Complaints: _____
 Signature: _____

Action Taken: _____
 Date of Action: _____
 Remarks: _____

01 Department of Ophthalmology
 2. 2 screws ~~from~~ are
 lost from the Model Timmer
 we kindly request for replacement
 of the 2 screws

5/01/2024

Informed student to replace
 the screws.
 10/11/24

Model Timmer screws
 changed.
 10/11/24

3. Tube light not working
 Dept of ENDA

06/01/2024

Informed Vishnu to change
 the tube lights.
 10/11/24

Tube lights changed
 11/11/24

1) Top in the dark room
 and generate non-sterilized
 kindly ~~at~~ at the earliest

9/1/2024

* Informed Babuvaraj, ASST
 to send the plumber
 10/11/24

* Tap fixed in down
 room.
 10/11/24

Dept of Eng & Etc

1. Urge ~~to~~ request
 2. Urgent
 9/1/2024

Foreign
 Signature
 9/1/2024

Informed Vishnu to
 change the tube lights
 10/11/24

* Tube light changed.
 10/11/24

2. Department of Ophthalmology
 URGENT MODEL TIMMER - Timmer
 ordered ~~to~~ - 3 ~~reparation~~
 machines

10/11/24

11/01/2024
 Department of
 Public Health Center
 Re order ~~to~~
 Net working
 Please fix the problem
 immediately.

* Model Timmer
 of chair light
 is repaired & working
 in good condition.
 10/11/24

3. Dept. of Engrg & Etc
 Class Xth - 1

10/11/24

10/11/24

10/11/24

Sr. no	Dept Name & Category of Complaints	Date of Complaints	HOD Signature	Action	Remarks
01	Department of Pathology 1. Rejection of test tubes self testing 2. Use section 3 Medical Division self testing 3. Started with activity self testing	12/1/2024	12/1/24	reformed system to attend the problem.	work completed
12/01/24	Dept. of General Pathology & Microbiology Recently replaced new sink pipe is leaking	12/01/2024	12/1/24	to informed Saravangi, RST to send plumber	work completed changed. 12/1/24
16/01/24	Dept of Pathology 1. Test tubes bath is not working in the kitchen		12/1/24	to complaint will be attended once the previous complaint completed. (2005 days)	work completed. 12/1/24
18/1/24	Dept of Pathology Test tubes in form to be made. On Friday look at work in 9-11-23 (4-1)		18/1/24	Informed Mishra to replace the tublight & repair of fans.	work completed. 18/1/24

State Rep News & Reports of Complaints

19/1/24

Help Repetition

Action Taken

19/1/24

Remarks

19/1/24 Dept of Conservation
Permits & Licenses

19/1/24

* Informed Rishore & Shivan to attend the complaint.

19/1/24

* Firehouse circuit is not working. Shivan is not able to repair it has to be send for the respective company.

19/1/24

For NOJ, Sganda

- Vg Section - 2 Tubes not working
- Dept train in the vegetation - works
- Leakage from the system
- Antenna not working
- Part in the staff
- ~~Swam & Swam~~ Swam
- ~~Postal Study~~ in practical section
- Has to be repaired
- Electrical lab →
- some light & meters is not working.

19/1/24

* Informed post control person to keep set free not in the Dept of communication.

19/1/24

* 2 tubelights, ducted chairs and practical ducted stands are repaired.

19/1/24

19/1/24 Pro-ctorial
Conservative Dentistry

- 2 Butler
- 2 plug pins broken.
- Repairing windows, 29, 5, 30

19/1/24

* Informed Rishore & Shivan to attend the complaint.

19/1/24

* work completed

20/1/24 DPs Connection

- For the lights in the OPs and CBC room.
- Best light in NOJ working in OPs room.

19/1/24

* Informed Rishore to input & update regarding the vps connection for lights.

* Informed to change the bulb in opn room.

19/1/24

Date of Complaints	Date of Complaints	New Signature	Person	Taken	Date of Action	Remarks
23/01/24 Dept of Care & Evic	23/01/24	Farhod, Separate <i>[Signature]</i>	* subject request letter for replacement of administrative lock	* replacement of administrative lock <i>[Signature]</i> 23/1/24		* Aluminium Door fixed in computer room. <i>[Signature]</i> 23/1/24
23/1/24 1) Attendant's attendant not working 2) 1-chairs in FG section has been contact	23/1/24	For HO, Approving <i>[Signature]</i> 23/1/24	* Informed shukan to attend the complaint.	* work completed. Hand pieces not working. Same has been informed to HO. <i>[Signature]</i> 23/1/24		* work completed. <i>[Signature]</i> 23/1/24
23/1/24 Original room, 2011A room - light not working	23/1/24	Same as 23/1/24 <i>[Signature]</i>	* Informed shukan to attend the complaint.	* work completed. <i>[Signature]</i> 23/1/24		* work completed. <i>[Signature]</i> 23/1/24
23/1/24 OMDR Library-clipboard lock not working	23/1/24	Same as 23/1/24 <i>[Signature]</i>	* update to shukan regarding the clipboard lock.	* update to shukan regarding the clipboard lock. <i>[Signature]</i> 23/1/24		* work completed. <i>[Signature]</i> 23/1/24

S.No	Dept Name & Details of Complaints	Date of Complaint
1	Align of Pedestal & Saw table Complaints	30/01/2024
2	Camp section - Table top Riveter unit - not working	
3	Camp section - Riveter not working	
4	Illustration punch setting machine not working	
5	Perfection Treatment room X-ray viewer not working	
6	U-section Dental chair not working	
7	Teelights near services room Cassinides not working	
8	2 days unit not working Polishing buff not working	
<u>Dept of Pedestal & Saw table</u>		
1	Water connection & Key factor not working	05/02/2024
2	Plaster top to be cleaned & reconnected in lab.	
3	W/fit lat microscope for heavy duty handpiece not working	
4	Printer Spooling be deland (HOD cabin) APP layout 10207	

HOD
& signature

30/1/24

05/2/24

Action

1. done

Date of return

Remarks

* Informed shukan to attend the complaint.
05/1/24

* Informed plumber to attend the complaint.
05/1/24

* Informed shukan to attend the complaint.
05/1/24

* plaster top has to be cleaned by the department.
05/1/24

* Request need request letter
05/1/24

* Sterilization pouch
sealing machine is x-ray
view, model timer
is in section dental
chairs are repaired.
05/1/24

* Top changed.
05/1/24

* Polishing buff,
micromator cannot
be repaired. Informa
-d the staff to
get it repaired
from the respective
company.
05/1/24

05/1/24

Sr No	Pt Name & Details of Complaints	Date of Complaints	HOD Signature	Dr/son	Taken	Date of action	Remarks
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Dept. of Gen & Endo

① Pt - clinical Wg - 14/02/24
3 micronutrient assay

not working properly.

1 No. Speed Control Assured

2 No. - Good connection

loss.

Dept of oral medicine and Radiology :-

② In Oth room those 15/02/24

is leakage of water from the AC duct.

These is leakage of water from the walls in Dark room.

2 OMRD 16/2/24

Aluminium door in

Radiology dept is getting stuck not able to close

& open properly.

Dept of Prosthodontics 17/2/24

Contd lab E & S - fixed

@ RCBS Clinic

1st Floor

~~Approved~~
14/11/24

15/2/24

16/2/24

* Informal spoken to attend the complaint.

15/2/24

* Informal to Impor

System to attend the AC complaint. 15/2/24

* Informal to Bahamany to send plumber. 15/2/24

* will verify the issue

17/2/24

* Submit the request letter to principal regarding the same.

17/2/24

17/2/24

Sl No Right Hand & Carash of Complaints

How Disposition

Action

Other

Date Fixed

Remarks

1 Dept of Periodontics
UG section - Air leakage
from the dental chair
17.2.2024

Informed
19/2/24

2. Frame in the dental chair
in cabinet is loose
3. Section in the dental chair
not functioning

* Informed Sulhan
to attend the
complaint.
19/2/24

3) Dental crossing
& dental chair
are non-functional
and dental chair
welding circuit is
non functional

19/2/2024
Informed
19/2/24

4. Sterilization machine
problem.
5. Inter digit fixation
not working

* Informed W. Shere
to replace the bulb
- phs.
19/2/24

Dept of PINDR
Patient complain of
1) bad odor when they
enter the cottage
because of the garbage
pile in the open space
near compost pit area
The car parking area
close adjacent to the problem

Informed
19/2/2024

2) Dept of OMR
Carash eight the not
working on one side
of the light

Informed
19/2/24

* Informed ~~to~~ to clean
the drain the garbage in
the pit. The bad odor
is due to the disposal
of food in the garbage
pit by the RV. fallage
of physiotherapy. And dumping
garbage's closed till solid
if will be removed in
one or 2 days.

* Informed Sulhan to
attend. the complaint.
19/2/24

* Garbage cleaned.
bad odor is
stopped.
19/2/24.

* Informed
19/2/24

* Informed
19/2/24

* Informed
19/2/24

Informed
19/2/24

Informed
19/2/24

Informed
19/2/24

Dept of Conservative Dentistry
 24/2/24

Approved
24/11/24

1. Fan regulators to be changed in Seminar room.

2. Batteries of AC remote to be changed.

3. Dental chairs in PG Diploma section to be repaired.

4. No Air pressure in dental chairs in PG Diploma section

Dept: of PHD. 27/2/24

- ① PG side dental clinic dental chair suction issue - requires immediate work
- ② ~~Dept~~ Airline conversion in chair - repair required.

DEPT Of Cons & Emr

1. Sealing machine not working 27/2/2024

For Hon,
 S. Srinivasan
 27/2/2024
Approved

* To submit the request letter for changing of regulators

* Informad wishre to change the AC remote batteries

* said to check the air pressure in dental chairs

* Informad Subhan to to repair the chairs.

* Informad Subhan to about the complaint.

* Air pressure is available in PG side

27/2/24
 Approved

27/2/24
 Approved

Approved
 27/2/24

1 Dept of Oral Medicine & Radiology.

28/2/24

1 Fan regulator broken in UH section

Seen

→ Informed witness to change the regulator.

Dr. P. S. Reddy

2. Dept of Cons & Endo 4/3/2024

Ceramic Lab → Water tap leakage → Urgent

For Rep

→ Informed Mr. Radwaneyy. ASST to send plumber.

Dr. P. S. Reddy

Pre-clinical section
Light switches to be changed in Pre-clinical
Conservative Dentistry

4/8/24

Dr. P. S. Reddy

→ Informed student to attend the complaint

Dr. P. S. Reddy

3. Dept of orthodontics 5/3/24

- Chair no 22.

→ loose connection in light switch
→ down button & up working button not working
→ water in spittoon button not working

→ Informed student to attend the complaint.

Dr. P. S. Reddy

UG Clinic - 3 Fans, 8 tube lights
PG Room - 2 Fan, Not working
PG Clinic - 1 Fan

for
Shankar

- Chair No- 10 - air leak noise

Dr. P. S. Reddy

Date Staff Names & Details of Complaints

Date of Complaints Head Supervisor

Taken Action

Date of Action

Remarks

1. Duff Gas & Fire

6/3/2024

Faction,

* Informed shahan to attend the complaint

9/13/24

Use Section →
Part of the ducted
chain are not
functioning.

Use Section →
At Turbines at
working

① OMR

Use over board lights
are not working in
Emergency room (TOPR section)

7/3/24

~~9/13/24~~

* Informed wishore to attend the complaint

9/11/24

③ Use require emergency light in OP5 room.

9/3/24

9/3/24

* Informed wishore to attend the complaint.

9/11/24

1. Work of Redundant

- X-ray beam detector light not working

- Air leakage in main chain

- Light in HR or stair is
not

9/11/24

Q no Dept Name & Details of Complaints Date of Complaints Area Signature Action Taken Date of Action Remarks

Dept of Radiodiagnosis
 - loose electrical switches board
 - Sealing machine not working

9/8/2024

9/3/24

* informed shukra to attend the complaint

PPV
13/3/24

Dept of OMR

Dept. Ceiling fan not working since 1 week.
 water filter has odour coming from the water.

11/3/24

dem
11/3/24

* informed shukra to check the ceiling fan

PPV
13/3/24

Purgent taste in bad odour coming from the department's water supply
 Aquaguard, kindly address the issue.

dem
11/3/24

* Informed to the utility management (M) to attend the complaint.

PPV
13/3/24

Dept. of Periodontics
 1/6 sealers

Sealer not working in 5 chair
 Air leaking in chair

13.8.24

Shukra
13/3/24

* Informed shukra to attend the complaint.

PPV
13/3/24

1 Dental chair issues
 leave between leave

PPV
13/3/24

P.S.D